

## Resident Perspectives on Remediation: Focus Group Guide

Facilitator: Thank you for agreeing to participate in this focus group today. We are trying (1) to identify the key constructs of what constitutes a struggling learner, (2) to understand how residents perceive remediation and the actions that require such intervention, and (3) to identify when a remediation effort is successful from a residents' perspective. This focus group should last around 60 minutes, depending on the discussion. We will record this session, however the transcripts will be de-identified prior to our review of the data.

### 1. Introduction and Identification

- a. What words come to mind when you think of a resident who is struggling?
- b. Reflect on a resident that you've known who has struggled: How did you know that they were struggling? (Prompt: What made them different than their peers?) (Prompt: please give specific examples)
- c. What are some of the things that cause residents to struggle?
- d. What words come to mind when I say "remediation"? What is your attitude towards remediation?
- e. What role do you feel remediation plays in residency training?
- f. Is there a formal process in place for identifying struggling learners? Are you aware of this process?

### 2. Remediation

- a. What actions or activities by the program constitute remediation?
- b. What is the impact of remediation on: the remediating resident? other residents?
- c. How do you feel your specific program has utilized remediation to address struggling residents? (Prompt: Do they use it too much/too little? How extensive should the effort be?)
- d. In your opinion, when would you consider remediation to be successful? (Prompt: What would be considered a good outcome?)
- e. For those of you who can remember a resident who has struggled, is there anything you think of that the program could have done differently? (Prompt: was the remediation appropriate?)

### 3. Closing

- a. If you found yourself struggling, who would you talk to?
- b. Is there anything you would like to add to the discussion prior to concluding this focus group?