

## Supplementary Data

- Open text comments from program personnel and Accreditation Field Representatives
- Program Director Survey
- Program Coordinator Survey
- Faculty Survey
- DIO Survey
- Department Chair Survey
- Accreditation Field Representative Survey
- Executive Director Survey

## Open text comments

<b>Designated Institutional Officials</b>
<i>Concern of confidentiality may deter honest dialogue despite assurances</i>
<i>Lose immediacy, face to face encounter; non-verbal communication, lose connectivity with Site Visitor</i>
<i>Format will work well for routine accreditation site visits. This type of visit for a Continued Accreditation site visit would be a good example of simplifying that process and would save a significant amount of money in the process.</i>
<i>Saved us time in logistics coordination, but there was the added fear of technology not working as expected if all program representatives were not in same location. Much easier to herd folks for a virtual visit than for an in person one. Logistics are vastly simplified</i>
<i>Types of visits requiring in depth review should not change; would use video while restrictions from pandemic in place; might be ok for self-study visits</i>
<b>Department Chairs</b>
<i>In being good financial stewards, video conferencing certainly fits in that goal. You can likely get at least 80% of desired results with far less than 20% of the expense/time.</i>
<i>I think web-based video conference technology can be used effectively, especially for assessment of smaller programs. Larger programs would be challenging.</i>
<b>Program Directors</b>
<i>Touring the facilities and speaking face to face with faculty should provide a better perspective of what the program is like</i>
<b>Faculty</b>
<i>Easier in a group to see who is going to talk and not talk over each other. Easier to have cues to know who would be answering each question.</i>
<i>Better participation from faculty at multiple clinical locations. Given that we work at multiple sites and several of us had clinical responsibilities around the time of the meeting, being able to connect remotely through zoom was a big help. Allow participation of faculty at different geographic locations and better accommodates clinical schedule</i>
<i>Meeting online, where you can't see most of the other people felt uncomfortable.</i>
<i>Group participation allows for more open discussion. Group conference would be easier to make sure people weren't talking over each other. As faculty we have the ability to cue each other as needed to take turns to speak or acknowledge- on screen waving your hand for your turn to speak or</i>

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<i>speaking over another person can be challenging. also audio tends to fade when we have people moving ,speaking concurrently etc.</i>
<b>Accreditation Field Representatives</b>
<i>Some types of site visits (e.g. data prompted) which may benefit from in-person contact and communication. There is a risk of missing the rapport and nuances that in-person visits provide. or egregious or complaint visits, on-site visits may be more appropriate to get a better sense of the program.</i>
<i>Elevates the importance of the review to be there in person. You also don't get a good feel for the physical location of the program</i>
<i>Maximize our ability to conduct site visits remotely in the case of COVID-19, bad weathers, remote sites or dangerous sites for us to do in-person site visits.</i>
<b>Technical Issues</b>
<i>Internet connection (bandwidth, unstable connection)</i>
<i>Zoom not work well with &gt;3 people in large conference room</i>
<i>Videocam did not work, only used audio function</i>
<i>Being left in the "waiting room"</i>

### **Program Director Survey**

Q1: How confident are you that the web-based video conference format provided a fair and reasonable assessment of your proposed residency/fellowship program?

- Not at all confident
- Slightly confident
- Moderately confident
- Quite confident
- Extremely confident

Q2: How confident are you that the web-based video conference format provided a thorough assessment of your proposed residency/fellowship program?

- Not at all confident
- Slightly confident
- Moderately confident
- Quite confident
- Extremely confident

Q3: How satisfied were you completing a site visit remotely?

- Not at all satisfied
- Slightly satisfied

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- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q4: How satisfied were you that the site visit met your expectations?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q5: Was document review during the remote site visit satisfactory?

- Yes
- No

**If No** - provide comments or areas for improvement (open text):

Q6: Were you satisfied that you were able to communicate and describe your proposed residency or fellowship program?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q7: Related to Q6 – If not satisfied with your ability to communicate and describe your proposed residency or fellowship program, what were the reasons and what would have improved the remote site visit format?

- Satisfied
- Not Satisfied

**If Not Satisfied** - provide comments/factors contributing to dissatisfaction for the remote site visit and areas for improvement (open text):

Q8: Did you encounter any technical difficulties during the remote site visit?

- Yes
- No

**If Yes** - Provide comments on technical difficulties and areas for improvement (open text):

Q9: Would you recommend remote Site Visits for program applications to other Program Directors?

- Yes
- No

**If No** - Provide comments or reasons for not recommending remote site visits (open text):

Q10: Having completed the ACGME site visit for your proposed residency or fellowship program, would your preference have been an on-site or a remote web-based video-conference site visit?

- On-Site
- Remote
- No preference

### **Program Coordinator Survey**

Q1: How satisfied were you completing a site visit remotely?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q2: How satisfied were you that the site visit met your expectations?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q3: Was document review during the remote site visit satisfactory?

- Yes
- No

**If No** - provide comments or areas for improvement (open text):

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Q4: Did you encounter any technical difficulties during the remote site visit?

- Yes
- No

**If Yes** - Provide comments on technical difficulties and areas for improvement (open text):

Q5: Did the field representative contact you before the scheduled site visit to discuss and address any logistical concerns of completing the remote site visit?

- Yes
- No

**If Yes** - Provide comments on how this was helpful (open text):

Q6: Having completed the ACGME site visit for the proposed residency or fellowship program, would your preference have been an on-site or a remote web-based video-conference site visit?

- On-Site
- Remote
- No preference

### **Faculty Survey**

Q1: How satisfied were you that the web-based video conference format provided a thorough assessment of the proposed residency/fellowship program?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q2: How confident are you that the web-based video conference format provided a fair and reasonable assessment of the proposed residency/fellowship program?

- Extremely confident
- Quite confident
- Moderately confident
- Slightly confident
- Not at all confident

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Q3: How satisfied were you that the web-based video conference format provided an appropriate understanding of your role as faculty participating in the proposed residency/fellowship program?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q4: How satisfied were you that the site visit met your expectations?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q5: Did the faculty participate in the interview session as a group or individually?

- Group
- Individually

Q6: Would you have preferred to participate in the remote faculty interview session at an individual computer station or as a faculty group in a conference room?

- Individual computer station
- Faculty group in a conference room

**Please provide** comments for the preferred method of remote interview participation (open text):

Q7: Did you encounter any technical difficulties during the remote site visit?

- Yes
- No

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**If Yes** - Provide comments on technical difficulties and areas for improvement (open text):

Q8: Having completed the ACGME site visit for your residency/fellowship program, would your preference have been an on-site or a remote web-based video-conference site visit?

- On-Site
- Remote
- No preference

### **DIO Survey**

Q1: How confident are you that the web-based video conference format provided a fair and reasonable assessment of the program's application?

- Extremely confident
- Quite confident
- Moderately confident
- Slightly confident
- Not at all confident

Q2: How confident are you that the web-based video conference format provided a thorough assessment of the program's application?

- Extremely confident
- Quite confident
- Moderately confident
- Slightly confident
- Not at all confident

Q3: How satisfied were you completing a site visit remotely?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q4: How satisfied were you that the site visit met your expectations?

- Extremely satisfied
- Quite satisfied

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- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q5: Were you satisfied that you were able to communicate and describe the proposed residency or fellowship program?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q6: Related to Q5 – If not satisfied with your ability to communicate and describe the proposed residency or fellowship program, what were the reasons and what would have improved the remote site visit format?

- Satisfied
- Not Satisfied

**If Not Satisfied** - provide comments/factors contributing to dissatisfaction for the remote site visit and areas for improvement (open text):

Q7: Did you encounter any technical difficulties during the remote site visit?

- Yes
- No

**If Yes** - Provide comments on technical difficulties and areas for improvement (open text):

### **Department Chair Survey**

Q1: How confident are you that the web-based video conference format provided a fair and reasonable assessment of the program's application?

- Extremely confident
- Quite confident
- Moderately confident
- Slightly confident
- Not at all confident

Q2: How confident are you that the web-based video conference format provided a thorough assessment of the program's application?



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- Extremely confident
- Quite confident
- Moderately confident
- Slightly confident
- Not at all confident

Q3: How satisfied were you completing a site visit remotely?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q4: How satisfied were you that the site visit met your expectations?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q5: Were you satisfied that you were able to communicate and describe the proposed residency or fellowship program?

- Extremely satisfied
- Quite satisfied
- Moderately satisfied
- Slightly satisfied
- Not at all satisfied

Q6: Related to Q5 – If not satisfied with your ability to communicate and describe the proposed residency or fellowship program, what were the reasons and what would have improved the remote site visit format?

- Satisfied
- Not Satisfied

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**If Not Satisfied** - provide comments/factors contributing to dissatisfaction for the remote site visit and areas for improvement (open text):

Q7: Did you encounter any technical difficulties during the remote site visit?

- Yes
- No

**If Yes** - Provide comments on technical difficulties and areas for improvement (open text):

Q8: Would you recommend remote program application Site Visits to other Department Chairs, Program Directors, or DIOs?

- Yes
- No

**If No** - Provide comments or reasons for not recommending remote site visits (open text):

Q9: Having completed the ACGME site visit for the residency/fellowship program, would your preference have been an on-site or a remote web-based video-conference site visit?

- On-Site
- Remote
- No preference

Q10: Would you recommend extending web-based video conference technology for other types of site visits (Continued Accreditation, Ten-Year Site Visits)?

- Yes
- No

**Provide** comments from a Department Chair's perspective for either recommending or not recommending extending web-based video conference technology for other types of site visits (open text):

### **Accreditation Field Representative Survey**

Q1: Did you encounter any technical difficulties during the remote site visit?

- Yes
- No

**If Yes** - provide comments on technical difficulties and areas for improvement (open text):

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Q2: How confident are you that the web-based video conference format provided a thorough assessment of the program's application?

- Not at all confident
- Slightly confident
- Moderately confident
- Quite confident
- Extremely confident

Q3: How satisfied were you completing a site visit remotely?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q4: Was document review during the remote site visit satisfactory?

- Yes
- No

**If No** - provide comments or areas for improvement (open text):

Q5: How satisfied were you with your ability to connect (be attentive, focus, listen, eliminate distractions) with the Program Director during the site visit?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q6: How satisfied were you in your ability to consciously navigate time during each interview session?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q7: How satisfied were you managing the physical environment (physical space, setting boundaries, competing technologies such as pagers, phones)?

- Not at all satisfied
- Slightly satisfied
- Moderately satisfied
- Quite Satisfied
- Extremely Satisfied

Q8: Having completed the ACGME site visit, would your preference have been an on-site or a web-based video-conference site visit?

- On-Site
- Remote
- No preference

Q9: Would you recommend extending web-based video conference technology for other types of site visits (Continued Accreditation, Ten-Year Site Visits)?

- Yes
- No

**Provide** comments from a field representative's perspective for either recommending or not recommending extending web-based video conference technology for other types of site visits (open text):

Q10: Please describe any "**best practices**" for successfully completing remote site visits (open text):

### **Executive Director Survey**

Q1: How confident are you that Site Visit Reports completed by the Field Representative through the remote site visit format provide a fair and equitable assessment of the residency or fellowship program applications?

- Extremely confident

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- Very confident
- Somewhat confident
- Not so confident
- Not at all confident

Q2: How confident are you that Site Visit Reports completed by the Field Representative through the remote site visit format provide a thorough assessment of program applications?

- Extremely confident
- Very confident
- Somewhat confident
- Not so confident
- Not at all confident

Q3: From the perspective of the RC Executive Director, do Site Visit Reports completed by Field Representatives through the remote site visit format affect the accreditation decision of programs applying for ACGME accreditation?

- Yes
- No

Q4: Do Site Visit Reports completed by Field Representatives through the remote site visit format affect the number of citations issued to programs applying for ACGME accreditation?

- Yes
- No

Q5: As the RC Executive Director – is it your preference for programs applying for ACGME accreditation to have an in-person or a remote site visit?

- In-person
- Remote
- No preference